

Camp Coordination and Camp Management (CCCM) Cluster

Training Opportunities and Options

1 September 2007 – 31 December 2008

1. INTRODUCTION

This document provides the training opportunities and options available from the global CCCM cluster and contact information that is useful for requesting for training or obtaining information related to CCCM cluster capacity building efforts.

The CCCM global cluster provides various training opportunities to humanitarian personnel and government officials working on camp coordination and camp management. Between 2005–2008, the global CCCM cluster developed training packages to build and improve the capacity of field personnel with responsibilities in humanitarian operations with camp settings. Camp settings include all situations where IDPs are hosted communally in camps or camp-like situations, including settlements, site or collective centres.

Training opportunities are available at the following three levels:

- a) **Camp Coordinator/Cluster lead Training:** This is a training for the staff of cluster leads (UNHCR, IOM or other designated agency leading CCCM cluster) using specific training modules developed for camp coordinators.
- b) **Camp Coordination and Camp Management Training:** This is a training for field personnel including UNHCR/IOM staff, government officials, NGO staff working directly in camp coordination and camp management, as well as personnel of other UN agencies, local and international organisations involved in humanitarian activities in camps. Specific CCCM modules are used for this training.
- c) **Camp Management Training:** Training for NGO staff or other entities involved in camp management activities in a given camp. Under this training, there are specific training modules for each of the following three target groups:
 - i) Camp Management Agencies and partners (usually NGO staff)
 - ii) Government/authorities staff
 - iii) Leaders/committees of the IDP community or camp residents and/or members of the host community

2. OVERALL AIM OF TRAINING IN THE CCCM CLUSTER

The overall aim of training in the CCCM cluster is to develop the necessary knowledge, skills and attitudes among key stakeholders (including UN agencies, international organisations, INGOs, NGOs, governments / authorities, service providers in a camp, camp residents and host communities) in order to improve their capacity to deliver protection and assistance effectively in IDP camps.

In this respect, the training goal for the cluster is specifically to support CCCM stakeholders in responding to concrete needs in field operations, with suitable training, which is well prepared, effectively delivered and follow up made to support the trained personnel in their work in camps. The training feeds into the cluster's overall field support to IDP operations.

3. CCCM TARGET GROUPS AND TRAINING NEEDS

As noted above, CCCM training may be offered to the various actors involved in IDP camp response, based on assessment of the learning needs of the different target groups. The target groups and training options are presented in the table below.

Type	Objectives	Training materials	Target group	Lead agency
CC	To provide and equip camp coordinators with the knowledge skills, and attitudes to lead the CCCM cluster and undertake camp response activities with a variety of stakeholders, in a coordinated and efficient manner.	CC modules	Camp coordinators	UNHCR/IOM
CM	To develop awareness and build competence in camp management, and to familiarise camp management agencies and partners with the use of the Camp Management Toolkit.	CM modules (Specific target group)	Camp Management Agencies and partners (LP 1) Governments and national authorities (LP 2) Camp residents and host communities (LP3)	NRC
CCCM	To create a common understanding of CCCM among representatives from the cluster lead agencies, CM agencies, government representatives and other relevant stakeholders.	Selected modules, mainly from CM and CC.	Camp Coordinators Camp managers Government/authorities	NRC, UNHCR, IOM
ToT	To increase the number of global and field based staff who have the necessary competencies to train colleagues on CCCM and CM as required.	CCCM and CM modules	UNHCR, IOM, NGO potential trainers	UNHCR, IOM, NRC

4. HOW TO OBTAIN MORE INFORMATION / REQUEST FOR TRAINING

All agencies and stakeholders are welcome to request for training or to seek more information on the capacity building options available from the global CCCM cluster by:

- Contacting the CCCM global cluster Secretariat – **Lea Matheson, IOM, at lmatheson@iom.int and Jane Wanjiru Muigai, UNHCR, at muigaij@unhcr.org**
- Contacting the CCCM cluster training partners – IOM, UNHCR and NRC. IOM and UNHCR contacts are same as above. NRC may be reached through **Laila Badawy at laila.badawy@nrc.no**