

CAMP COORDINATION AND CAMP MANAGEMENT CLUSTER

KEY THINGS TO KNOW

I. The essence of the CCCM cluster:

The CCCM cluster was established to serve the following purposes:

- Systematic participation of the displaced communities in all aspects of camp life.
- Access and delivery of humanitarian services to camps (also referred to as creating humanitarian space for staff to access IDPs hosted in camps).
- Effective coordination of humanitarian services / actors in a camp.
- Systematic information on camp residents, humanitarian services and gaps in a camp.
- Application of international standards across camps (to prevent varying standards in different camps).

The CCCM cluster does **not** advocate for creation of camps! Camps are temporary sites and should be established as a last resort. As a sector, it seeks ways to improve living conditions in camps and advocates for durable solutions to end camp-life.

The CCCM cluster is **not** a provider of all services in a camp
CCCM is a coordination mechanism to serve specific purposes at intra-camp (within a camp) and inter-camp (among several camps) levels. CCCM does not replace the sectoral service providers in a camp.

II. CCCM applies to various settings:

CCCM as a cross-cutting sector applies to all types of collective accommodation for displaced persons regardless of the terminology used to describe such accommodation.

It ensures that the needs of displaced persons accommodated collectively are met. The CCCM cluster applies to all types of collective accommodation including:

- Camp and camp-like situations
- Settlements
- Sites
- Collective centres / existing buildings hosting displaced persons

CCCM does not apply to host family situations – in those situations, the community lives within existing social structures and as such the need does not arise, as in the case of collective accommodation, to have the community re-organise from the social structures of normal family life (which existed before displacement) to new social structures inherent in living collectively / in groups.

III. Designated Global Cluster Leads:

IOM and UNHCR are the co-cluster leads. IOM leads the cluster for natural disasters and UNHCR for conflict situations.

For more information, see:
CD Rom on **Key IDP Resources**

or contact:

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CCCM cluster update under:

<http://www.humanitarianreform.org/humanitarianreform/Default.aspx?tabid=78>

IV. Main partners at the global level:

CARE International, International Rescue Committee (IRC), Lutheran World Federation (LWF), Danish Refugee Council (DRC), Norwegian Refugee Council (NRC), United Nations Environmental Programme (UNEP), United Nations Office of the Coordination of Humanitarian Affairs (UNOCHA), International Organisation for Migration (IOM), United Nations High Commissioner for Refugees (UNHCR) and the Shelter Centre.

V. Main partners at the field level:

All partners involved with humanitarian response for IDPs hosted in camps or camp-like settlements in complex and new emergencies.

- UNHCR and other UN agencies engaged in humanitarian response in camps.
- IOM and other international organizations engaged in humanitarian response in camps.
- NGO partners like Care International, DRC, LWF, IRC, NRC, and other NGO service providers working in IDP camps.
- Governments / local authorities at the capital, regional and camp level.
- Displaced persons through IDP camp leaders, representatives or camp committees.
- Other stakeholders – like host communities and donors.

VI. The concrete support and tools that the CCCM global cluster provides in the field:

- Surge capacity/deployment of CCCM experts to complex emergencies.
- Information management at the field level including IDP profiling, database on camp populations and GIS/mapping of camps.
- Best practices which are collated from various field operations. Currently there are models on camp closure (Liberia) and guidance note on management of collective centres.

- Camp Management Toolkit, a field manual for camp management agencies. Available from NRC camp@nrc.no or to be download from www.nrc.no/camp
- Training:
- A roster of trainers to facilitate training on Camp Coordination and Camp Management (CCCM).
- CCCM training offered to field personnel at three levels – regional workshops, national workshops and specifically for field personnel of CCCM partner agencies.
- Technical guidance and advice to CCCM clusters activated in field operations.
- Chapters / sections on CCCM in inter-agency tools:
 - Needs Analysis Framework (NAF) for CCCM
 - IASC Gender Handbook – Camp Management Chapter

VII. CCCM must work closely with other clusters/sectors:

To reach the desired improvement of living conditions in camps, CCCM must work together with all clusters and sectors in order to carry out its objectives. These include the clusters or sectors on Protection, Shelter, WASH, Logistics, Health, Education, Food, e.t.c.

VIII. CCCM cluster lead at the field level should be able to provide fellow clusters with:

- Introduction to the key concepts of CCCM.
- The tools listed under section V above.
- Data on IDP communities living in camps; including breakdown of the population by age; gender; family. Vulnerable groups; technical standards in the camp; camp security and protection concerns; livelihood, education and health overview.
- Background to IDP population in the camps – area of origin, date of arrival; urgent security and protection needs, prospects for return.
- List of organizations working in the camp and what humanitarian services they offer.
- Information on community participation in camp life; at all stages (emergency phase, displacement phase, return phase) and in all areas of camp life.
- Details of coordination mechanisms like meetings at camp management and camp coordination level.
- Details of standards and indicators being used for monitoring and evaluating camp response.
- General overview of the camp situation within the response including gap analysis

IX. Overview of sector goals and priorities

Camps, **if properly managed**, ensure that displaced individuals have access to their basic human rights and access to humanitarian services in various sectors. The main goals of CCCM are:

- Improving living conditions in camps
- Ensuring participation of the IDP community in all aspects of camp life
- Ensuring that humanitarian actors and service providers coordinate their activities in the camp
- Ensuring assistance and protection for all IDPs living in camps
- Advocating for durable solutions to end lives in camps
- Using common policies, guidelines and standards to guide humanitarian actors working in a camp.
- Ensuring better delivery of protection and assistance services in a camp.
- Consistency and common standards applied in all camps so that some camps do not have worse conditions than others.
- Securing humanitarian space – which means to advocate for unhindered access and delivery of humanitarian services in all IDP camps.
- Securing camp coordination and camp management as a key sector which is resourced with adequate staff and funding.
- Ensuring organised establishment and closure / phase-out of camps.
- Mainstreaming of cross-cutting issues including protection, environment, HIV/AIDS and age, gender and diversity.